

www.boulderfloodinfo.net

Your complete online resource guide for flood recovery in the City of Boulder



From September 11 through September 15, the City of Boulder experienced substantial flooding that will have lasting effects in Boulder and surrounding communities. Boulder County has been designated a Federal Disaster Area because of the flooding.

The Boulder Flood Info website provides information about assistance and resources available to community members in recovery mode and the status of city facilities and programs, including:

- News, Updates and Videos
- Damage Reporting, Insurance Claims and FEMA information
- Debris Removal and Management
- Wastewater Issues and Response
- Road and Path Closures
- City Facility and Park and Open Space Closures
- Drinking Water and Food Safety
- Human Services
- Online Resources
- How You Can Help
- Frequently Asked Questions (FAQs)

Contact Information

How They Can Assist

Boulder Disaster Assistance Center

5495 Arapahoe Ave
Hours: 9:00 a.m. – 7:00 p.m.

A **one-stop location** for direct service from FEMA, Red Cross, Salvation Army, Boulder County, City of Boulder information, and other disaster assistance.

FEMA Disaster Assistance

1-800-621-FEMA (3362)
1-800-462-7585 (TTY) for the hearing and speech impaired
www.DisasterAssistance.gov

For community members who sustained losses in the designated counties to determine if they are eligible and **apply for assistance**.

City of Boulder Public Works Call Center

303-413-7100
Hours: 7:00 a.m. to 3:30 p.m. Monday – Friday

For community members to get direct service on City of Boulder **public infrastructure issues**, including:

- Wastewater (sewage) backups
- Water quality issues
- Water main breaks
- Transportation safety concerns

City of Boulder Planning and Development Services Center

303-441-1880
Hours: 8:00 a.m. – 4:00 p.m. Monday, Wednesday-Friday; 10:00 a.m. – 4:00 p.m. Tuesdays

For community members that need to make **flood-related repairs to their home or business that requires a permit**, or request an inspection related to a city permit.

Please check www.boulderfloodinfo.net for specific City of Boulder flood related permitting requirements, or call 303-441-1880.

Boulder County Building Department

303-441-3930

Flood Debris Disposal and Pickup

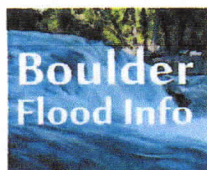
Western Disposal
303-444-2037
Transfer Station: 5880 Butte Mill Rd
Hours: 7:00 a.m. – 5:00 p.m. Monday – Saturday

For community members that need to **dispose of flood debris**. Please check www.boulderfloodinfo.net for more information on disposal of hazardous materials, contaminated soil, electronics, appliances, and flood debris removal precautions.

City of Boulder Information Line

720-564-2196
Hours: 9:00 a.m. – 5:00 p.m. Monday – Friday

A resource for **general flood recovery questions not covered by the contacts listed above**.



For additional contact information and resources, please refer to www.boulderfloodinfo.net

